

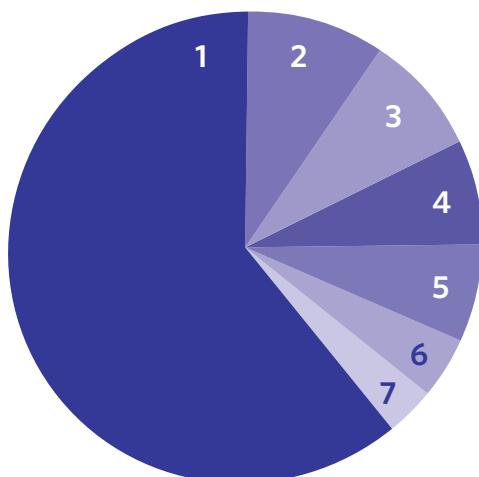
Heartly
House, Inc.

Serving survivors of violence and abuse

2012
Annual Report

Statements of activities and changes in net assets

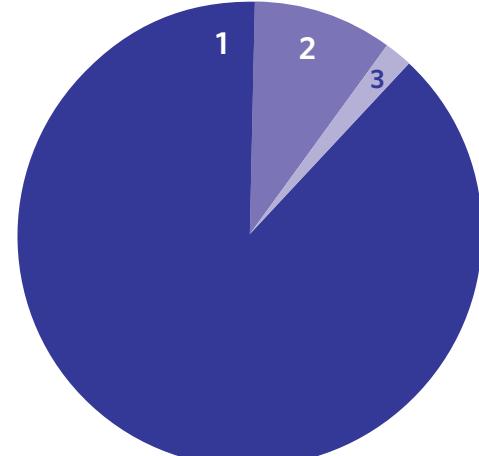
For the years ended June 30,	2012	2011
Unrestricted Revenues and Other Support		
Contributions	\$ 142,624	\$ 178,950
Foundation revenue	159,553	117,197
Grants - federal	550,209	813,270
Grants - other	482,613	274,862
Program service fees	22,958	28,387
Special events	72,758	140,700
United Way	123,061	159,818
Investment income	5,290	21,308
Net realized and unrealized gains on investment	13,355	156,022
In-kind contributions	5,235	9,480
Marriage license surcharge	109,135	102,375
Miscellaneous	<u>6,723</u>	<u>5,022</u>
Total Unrestricted Revenues and Other Support	<u>1,693,514</u>	<u>2,007,391</u>
Net assets released from restriction	<u>19,309</u>	<u>40,273</u>
Total Unrestricted Revenues and Other Support	<u>1,712,823</u>	<u>2,047,664</u>



1. Grants.....61%
2. Foundation Revenue.....10%
3. Contributions.....9%
4. United Way.....7%
5. Marriage license surcharge.....6%
6. Special Events.....4%
7. Other.....3%

Expenses

Program Services	2012	2011
Counseling	\$ 508,706	\$ 389,049
Healthy Families	-	11,672
Hotline	249,859	227,360
Legal services	335,015	287,564
Outreach	91,609	78,908
Shelter	305,641	258,072
Transitional Housing	<u>295,248</u>	<u>295,310</u>
Total Program Services	<u>1,786,078</u>	<u>1,547,935</u>
Support Services	2012	2011
Fundraising	36,744	64,362
Management and General	<u>192,922</u>	<u>400,869</u>
Total Support Services	<u>229,666</u>	<u>465,231</u>
Total Expenses	<u>2,015,744</u>	<u>2,013,166</u>
Change in Unrestricted Net Assets	<u>(302,921)</u>	<u>34,498</u>



1. Program Services.....88%
2. Management and General.....10%
3. Fundraising.....2%

Change in Temporarily Restricted Net Assets

2012	\$	2011	\$
Contributions	30,667	49,057	
Investment Income	2,586	3,099	
Net unrealized gain/(loss) on investments	(2,832)	9,600	
Restrictions satisfied by payments	(19,309)	(40,273)	
Change in Temporarily Restricted Net Assets	11,112	21,483	
Change in Net Assets	<u>(291,809)</u>	<u>55,981</u>	
Net Assets, beginning of year	<u>1,744,404</u>	<u>1,688,423</u>	
Net Assets, end of year	<u>1,452,595</u>	<u>1,744,404</u>	

A letter from the Board Chair

Dear Friends of Heartly House,

The Heartly House story is one of resilience in the face of danger. There are numbers and accomplishments. But when all is said and done, Heartly House is about people; those who work here and those who come to us in pain. The Heartly House day is 24 hours long and the year stretches for 365 days. Each day begins not when the sun comes up but when the phone rings and is answered – and we work again to empower strength in someone touched by domestic violence, sexual assault, or child abuse.

In the last year, the phone has rung 11,242 times. Each call is its own story and no two stories are alike. Every caller has their own unique need. Some need emergency shelter and Heartly House responded, giving shelter to 101 adults and children trying to escape danger. Others are victims of sexual assault. In collaboration with local law enforcement and Frederick Memorial Hospital, Heartly House advocates provided comfort and support to 42 adults and children going through the sexual assault forensic exam.

A story may begin in crisis. But as the first set of needs is met, the story continues to unfold. For those whose crisis is ongoing, our clinical staff remains ready to help. Some are in need of counseling. Last year, Heartly House provided 3,887 individual counseling sessions. Others victims may need legal assistance to break the cycle of violence. Our staff helped 1,134 people through the legal processes necessary to begin a life free from the threat of violence.

Everyday we are here for those in need. We are also here to educate young children to prevent the need for Heartly House tomorrow. We regularly provide educational awareness programs to schools in Frederick County, focusing on healthy friendships and relationships. Education and outreach is also provided to many groups in our community. We made 193 presentations during the last year.

Heartly House is strong today and we will remain strong. The resilience we find in others, we look for in ourselves. The reality of costs and revenues at Heartly House is no different than the realities faced by all non-profits. When bottom lines are tight, we stretch further and try harder. One in 4 women will experience domestic violence in their lifetime and we ask all of you to join us in giving everyone the chance to live in safety.

Heartly House 34 years and counting.

Sincerely,

A handwritten signature in blue ink that reads "Thomas E. Pollack". The signature is fluid and cursive, with "Thomas" on top and "E. Pollack" below it.

Tom Pollack, Board Chair

Our Mission

The mission of Heartly House is to end domestic violence, sexual assault and child abuse, and to provide victims with safety, shelter and supportive services.

A special thanks to our donors

We wish to express our sincere gratitude to the individuals and groups that supported Heartly House by making a financial or in-kind gift between July 1, 2011—June 30, 2012. We have made every effort to ensure the accuracy of this list, but ask that you notify us at 301-418-6610 extension 231 of any errors.

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